Exchanges and Returns Form

※Please do read the "Exchanges and Returns" instructions in advance.

Fields marked with an asterisk * are required.

*Date	Y M D
*Member ID	
*E-mail address	@
Fax No.	+

If you prefer to receive a contact (about exchanges and/or returns) from us by fax, please write your fax number.

※Please fill in the following in BLOCK Letters.

*Name	*First Name
	*Sur-name
*Order ID	-

*Item No. (10 digits in invoice)	*Unit Price	Return by the convenience of the customer [Customer is responsible for shipping costs incurred] (*Exchanges are not accepted.)		Return/Exchange arising with JSHOPPERS [JSHOPPERS is responsible for shipping costs incurred]					
		Please write the reason in detail.	Return	Please check one from the follow ings.				Please check one as your request.	
				Wrong shipment	Defective	Damaged		Return	Exchange
	JPY		☐	☐	☐	☐	→	☐	☐
	JPY		☐	☐	☐	☐	→	☐	☐
	JPY		☐	☐	☐	☐	→	☐	☐
	JPY		☐	☐	☐	☐	→	☐	☐
	JPY		☐	☐	☐	☐	→	☐	☐

*Choose the method of refund. (for shipping charge or merchandise amount etc.)

*If nothing is chosen below, The amount of refund will be made as JSHOPPERS shopping points.

☐ Refund as JSHOPPERS shopping points.
(JPY1 = 1 JSHOPPERS point) (There will be no loss due to exchange rate.)

☐ Refund through the payment method that was used at the time of purchase. (There may be losses in the total amount refunded due to exchange rate differences.)

*Signature X

Correspondence column from JSHOPPERS to the customer

Data / /

☐ We apologize for any inconvenience.
Please return the merchandise to the below Return address with this form.

※Please return all labels and plastic bags also (in the state that you received them).

<How to return>

1. Please include the "Exchanges and Returns Form" together along with your returning merchandise.
2. Please write "Re-imported Goods" or "Return Cargo" in large letters on the surface of the parcel.
3. Please send the goods by the International Postal Service EMS (Express Mail Service), or by Airmail.

Return address

ATT: JSHOPPERS.com Customer Service
Navibird, Inc.
2nd Fl. Yagiharukyutaro bldg.,
5-12, Kyutaromachi 2 chome,
Chuo-ku, Osaka 541-0056,
JAPAN

TEL: +81 6 6245 7381
FAX: +81 6 6245 7382
E-mail: info_en@jshoppers.com

☐ _____

JSHOPPERS 使用欄		ポイント / 現金 （クレジット・デビット・PayPal・Alipay） 処理日 / / 担当：	処理日 / / 担当：

FAX: +81 6 6245 7382